



The Socius24 Advantage

For Logistics & Warehouse Operators



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We ensure that logistics and warehouse operators of all sizes outperform their competitors.

We do this by enabling them to use WMS technologies they didn't believe they could afford, in a way that they never expected was possible.

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We see the warehouse as the heart of the operation.

We don't just say this because it is where we focus. We truly believe it. The warehouse sets the rhythm of receiving and distributing goods and as such, dictates the pace and scalability of the company. More importantly, it is the warehouse that is responsible for delivering on the promises made to end-customers.

A highly efficient and effective warehouse makes a positive impact on almost every KPI. Increasing productivity of warehouse staff will reduce costs and increase profitability. Improving stock and space optimisation will reduce tied-up working capital and improve cashflow. Creating a frictionless fulfilment process will ultimately drive greater customer satisfaction and loyalty.

This is where Socius24 fits in. Our clients range from small, regional, family-run businesses, to some of the world's largest third-party logistics operators and market leading brands. Some of these had outgrown paper-based working and others were struggling with outdated applications. The one thing they all had in common was a desire to be the best in their field and we helped them to achieve this at a cost that their budgets would allow.





We base our solution on the best possible foundation.

Our warehouse management system is based on the industry's best technology: Dispatcher WMS from Blue Yonder (formally known as JDA and previously RedPrairie). This solution is used by more than 1,200 organisations worldwide and powers many of the leading Logistics operators, such as M&S, DSV, Sainsbury's, XPO, Fat Face and John Lewis & Partners.

We believe that this provides our clients with the best possible foundation. With many decades of development, Dispatcher WMS provides the most comprehensive set of capabilities as standard, out-of-the box, while enabling every aspect of functionality to be individually configured to the way you work. This creates a unique win-win; you don't have to reinvent any wheels, enabling faster and more cost-effective deployment and, at the same time, ensuring that you gain a solution that truly fits like a glove.

In deploying Blue Yonder, we have an unfair advantage. Socius24's founders did not just work for JDA and RedPrairie, they were fundamental in the design and development of the product. As a result, we understand how to leverage every ounce of value from it.



Addressing every aspect of warehouse management

The value of utilising a solution like Dispatcher WMS is that it can fully manage the end-to-end process, leaving nothing to chance and removing the friction of processes traversing from one system to the next. From a management and reporting perspective, this means no gaps in information flow that require manual intervention.

By interleaving all the elements of warehouse management, what can be created is a highly efficient operation; the flow of stock is optimised, space is fully utilised, people are productive, and practices are compliant.

Insight & Control



Delivering on Customer Promises



Managing Inventory

Our clients manage virtually every type of stock ranging from highly controlled pharmaceuticals to bulk materials and as such, we can cater for all of the different types of inventory management.

Along with the standard definition of stock items such as dimensions, weight and units, each SKU or range of SKUs can have user-defined attributes. These include lot/batch numbers, expiry dates, nested serial numbers, country of origin, temperature control requirements, special handling requirements and volumetric limitations and these are used to manage optimal and user-configurable placement and handling in the warehouse.

We utilise intelligent putaway strategies to improve productivity by synchronising product placement with order demand. This includes balancing pick frequency with travel distance, taking equipment constraints into account, and considering replenishment activities to dynamically relocate your fast-moving products.

Whereas the end-to-end nature of our WMS means that stock control is accurately managed, we do support multiple cycle counting procedures and interleave these automatically into daily activities where stock counting is required.



Streamlining receiving and dispatching

Our solution streamlines the process of receiving stock, utilising RF or Voice devices to accelerate check-in. The system then directs put-away utilising both the standard and additional attributes of each SKU to ensure the most appropriate location and optimum movement. We support cross-docking, linking priority inbound inventory with outbound orders and reducing handling and storage needs.

The Dispatcher WMS solution utilises unique equipment and resource mapping to ensure the most efficient task assignment. Tasks are allocated and interleaved based on proximity, priority and permissions, ensuring that each operator action is optimised for efficiency while ensuring compliance with work rules and safety requirements.

We support a virtually unlimited number of picking methods including multiple versions of batch, wave, zone, and cluster picking supporting LIFO, FIFO, LEFO and FEFO inventory turn strategies.

For organisations that are fulfilling small or direct-to-consumer orders, we also support system directed packing, QA verification, staging and pack-and-ship requirements as well as providing all outbound vehicle loading along with correct shipment labelling and documentation.





Unprecedented visibility & control

By controlling every aspect of inventory movement and storage, Dispatcher WMS ensures that you always have real-time visibility of your operations. You can instantly see availability and location of stock, the status of goods inwards and the progress of order fulfilment and dispatch. This gives warehouse managers ultimate visibility and control of their operations, the ability to spot issues early and respond to them before they become business impacting.

Dispatcher WMS also provides comprehensive analysis of your warehouse operations. You can see the flow of inventory through your warehouse in real time, fully understanding stock turnover days, instances where you fall below minimum stocking levels or exceed maximum stocking levels and analyse your performance against order fulfilment KPIs.

You also gain a holistic picture of your operations, understanding the utilisation of your people and the effectiveness of shift patterns against work demands. This not only shows you how you are performing, it can identify trends in performance and allow you to drill down on the underlying issues and address them to continually drive operational efficiencies.

Through tracking inventory at every level and how this inventory is handled, Dispatcher WMS also gives you an audit trail that is essential for compliance. The costly administration burden of managing perishable stock, trackable items or stock requiring specific handling, is simply taken care of by the way that Dispatcher WMS works.



Expertly deployed and attentively supported

The team at Socius24 has a rich heritage of over 25 years in logistics and warehousing. What this means to you is that we can quickly understand your operation including every specific nuance. But more importantly, we know what “good” looks like. We have been involved with some of the most advanced logistics operations across the globe and understand what it takes to turn the good, into the exceptional.

Our understanding of Dispatcher WMS is second to none. Our leadership teams were fundamental in the design and development of the product and this enables us to fast-track deployment and ensure that our clients use its capabilities to the full and gain the maximum value. We reduce both the cost and risk of deployment, by leveraging a broad set of pre-built templates and plugins, allowing our clients to quickly gain the functionality they require.

No one really knows what the future holds; robotics, driverless forklift, wearable technology and artificial intelligence are all set to transform warehousing and logistics. By working with Socius24 you don't just get a partner that is there for you to support your operations, but a partner and a platform that will evolve both with your needs, but also with the advances made possible by new technology.



Socius24 in the words of our clients



"Socius24 have been superb, in helping us get through the last couple of weeks and we owe you a great deal of gratitude. Please ensure the team understands how grateful we are for their dedication and continued support."

Fat Face UK



"Socius24 were very supportive during our implementation journey. There was no red tape. Their in-depth knowledge was vital to a successful Go Live of the WMS running of our whole facility. With this in place we can now drive the business forward without limits."

Saltrock



"I'd certainly recommend Socius24 – they're a professional outfit with a deep knowledge of the product and are always ready to help with a can-do attitude."

Synergy Retail Support



"Socius24 responded to our needs quickly and expertly – nothing was too much trouble"

DCS Group



"We found Socius24 a positive company to work with and their can-do attitude was key to meeting project deadlines"

ATI Logistics

Typical return on investment experienced by Dispatcher WMS users

Fulfilment cost reductions of **10-50%**

Inventory storage & handling cost reductions of **10-35%**

Throughput increases of **10-40%**

Inventory visibility & accuracy of nearly **100%**

Inventory reductions of **5-25%**

Dock-to-Stock time reductions of **25-50%**

Receiving dwell-time reductions of **25-50%**



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